

AI Maturity Dimensions Explained



A practical view of what 'AI maturity' means across the areas that determine whether AI can scale safely and deliver value.

The 5 dimensions

Strategy and Value

- AI aligned to business priorities
- Outcomes defined and owned
- Use cases selected for real problems, not trends

Governance and Accountability

- Clear ownership and decision rights
- Defined controls and escalation paths
- Explainability and defensibility designed in

Risk, Security and Compliance

- Data/privacy risks understood
- Controls designed for AI behaviour
- Regulatory and assurance readiness

Technology and Data

- Platforms and integrations fit for purpose
- Stable data foundations
- Dependencies and constraints visible

People and Operations

- Skills and training in place
- Operating model for monitoring and improvement
- Safe adoption and behavioural guardrails

Common maturity traps

- Pilots running without a path to controlled production
- Governance documented but not operationalised
- Risk teams engaged late, creating friction and rework
- No single view of AI exposure across the organisation
- Adoption inconsistency leading to shadow AI usage

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If you want an evidence-based view of where you stand, the **AI Maturity Assessment** provides structured interviews, artefact review, and practical recommendations leaders can act on.

Next step: Request an AI Maturity Assessment